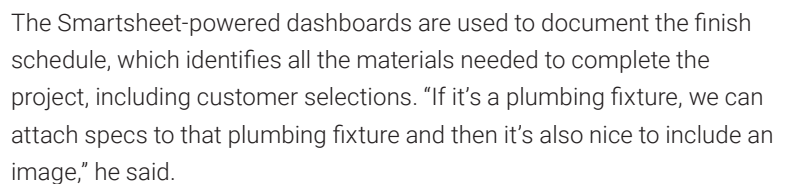


A love of building and “watching clients see and enjoy their new home” is what drove a project manager into the residential and commercial construction industry. With 13 years of project management experience, this professional likes to look for “out-of-the-box solutions that require creativity.” Smartsheet is one of them.

The results include **significant time savings, increased accuracy,** and **avoiding the tedious task** of photographing each item.

Another innovative use of Smartsheet helps the company deliver a top construction experience for clients through comprehensive, one-stop dashboards. “A dashboard has a list of the points of contact that the customer may need to reach at the company during the project,” the project manager explained. “It has links to key documents, like contracts and drawings . . . links to (documents) with meeting agendas and meeting meetings . . . financial information (such as) payments or a budget report.” For less tech-savvy customers, the company simply provides a printed version of the dashboard.



The dashboards also help company employees—whether in the office or out in the field—stay in sync by viewing the dashboard either on their desktop screens or the Smartsheet mobile app. Best of all, both Smartsheet applications support the company's commitment to maintaining a positive work environment for employees and a customer service experience that's above and beyond industry norms.