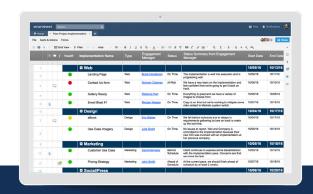


Construction company gets creative with Smartsheet



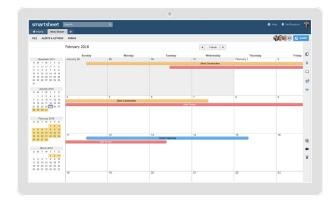
A love of building and "watching clients see and enjoy their new home" is what drove a project manager into the residential and commercial construction industry. With 13 years of project management experience, this professional likes to look for "out-of-the-box solutions that require creativity." Smartsheet is one of them.

The project manager's first creative use of Smartsheet was to improve tracking of incoming and outgoing materials at the full-service residential and commercial construction company where he works. Previously, employees took photos of arriving materials as documentation. Now, warehouse and field staff use the Smartsheet mobile app to efficiently track materials by barcode. The process starts with the project manager generating barcodes in another system. "Then, I just order labels and set up the numbers sheet to be formatted in a way that can be printed . . . We take the labels and put them on the materials as they come in," adding the customer name by hand.

The results include **significant time savings**, **increased accuracy**, and **avoiding the tedious task** of photographing each item.

Another benefit: If there are leftover materials from a job, they're catalogued in Smartsheet so that employees in the field can quickly see what's available and use them elsewhere, or reorder replacements.

Another innovative use of Smartsheet helps the company deliver a top construction experience for clients through comprehensive, one-stop dashboards. "A dashboard has a list of the points of contact that the customer may need to reach at the company during the project," the project manager explained. "It has links to key documents, like contracts and drawings . . . links to (documents) with meeting agendas and meeting meetings . . . financial information (such as) payments or a budget report." For less tech-savvy customers, the company simply provides a printed version of the dashboard.



The Smartsheet-powered dashboards are used to document the finish schedule, which identifies all the materials needed to complete the project, including customer selections. "If it's a plumbing fixture, we can attach specs to that plumbing fixture and then it's also nice to include an image," he said.

The dashboards also help company employees—whether in the office or out in the field—stay in sync by viewing the dashboard either on their desktop screens or the Smartsheet mobile app. Best of all, both Smartsheet applications support the company's commitment to maintaining a positive work environment for employees and a customer service experience that's above and beyond industry norms.